



Impartiality and Confidentiality Commitment

Issue by/ Proficiency Global Services “PGS”

Issue Date/ May 07, 2026

To Whom It May Concern.....,

In accordance with the requirements outlined in ISO/IEC 17043:2023 the international standard for the operation of proficiency testing schemes, PGS – Proficiency Global Services formally declares its unwavering commitment to upholding the principles of impartiality and confidentiality throughout all its activities.

Impartiality:

-PGS – Proficiency Global Services is responsible for the impartiality of its activities and actively identifies, analyzes, evaluates, and mitigates any risks related to conflicts of interest on an ongoing basis.

-All personnel, internal and external, are required to act impartially and declare any actual, potential, or perceived conflict of interest. Necessary actions are taken to eliminate or control such risks.

-We acknowledge that impartiality is essential to the credibility and integrity of our proficiency testing services. Therefore, we commit to:

- Conducting all PT activities in a fair and unbiased manner - Ensuring that all personnel involved are free from any conflicts of interest
- Implementing organizational and procedural safeguards to prevent undue influence or favoritism
- Making decisions based solely on objective, transparent criteria.

Confidentiality:

We recognize the importance of protecting participants data and results. Our organization commits to:

- Maintaining strict confidentiality of all participant information, including identities, submitted data, and PT results
- Ensuring that only authorized personnel have access to sensitive information
- Applying secure data storage and communication systems to prevent unauthorized disclosure or misuse
- Complying fully with relevant data protection regulations.
- PGS – Proficiency Global Services does not allow any activities, relationships, or affiliations that could compromise its independence, impartiality, or confidentiality.
- This commitment is endorsed by the senior management and applies to all staff and partners engaged in PT-related activities and public to all the related parties.

Sincerely,

Name: Khaled Abdullah

Position: PGS-Proficiency Global Services CEO

Signature: *Khaled Abdullah*